

## 1.11: Basic Radio Protocol

### Top Tips

- Keep it short and clear
- One person speaks at a time
- Press- Pause- Speak (1 second pause before talking)
- Always identify yourself first

### Common phrases & language

#### What you mean

I need help

Stop game

Restart game

Confirm understanding

Yes / No

Need Ice tech

#### What you say

“Requesting Umpire” to “whoever you are asking to assist you” and make it clear what assistance you require, i.e CU or Ice Tech to attend etc.

“Sheet identifier x 2” and call either “Time out” or “Technical Time Out” depending on which one it is. For a Technical Time Out, follow up with an explanation of why there’s a time out, i.e. Loose handle, or player injury. If its loose handle, say, what colour and stone number, as well as what end of the sheet it is at.

“Sheet identifier x 2” and say “restart the Clock”

Copy that OR Received

Affirmative / Negative

“Your name” to ice crew, request ice tech at sheet A, and explain why – loose handle, broken hack, give details of home or away end.

### Radio Etiquette

- Use your names
- Stay calm – even if situation isn’t
- No slang, jokes or chit chat
- Don’t talk over others – wait for silence

- Use Plain English

### Examples of Emergency language

#### Situation

Injury

#### Phrase to use

“Sheet identifier” x 2, technical time out, injured player.

Brush slam (damage to ice)

“Sheet identifier” x2, technical time out, Chief Umpire and Ice Tech to sheet.

### Examples Radio checks

#### Before Game

‘Umpire 1 to Umpire 2, radio check’

#### Response

Umpire 2 to Umpire 1, loud and clear

### Remember

- Speak slowly and clearly
- Always say who you are and who you are wishing to talk to
- Use brief, professional language

### Glossary

- Sheet Identifier
  - Sheet Alpha (A)
  - Sheet Bravo (B)
  - Sheet Charlie (C)
  - Sheet Delta (D)
  - Sheet Echo (E)
  - Sheet Foxtrot (F)
  - Sheet Golf (G)
  - Sheet Hotel (H)